

Verani Realty strives to continue to provide our clients with the highest quality of service possible and we stand ready to meet your real estate needs. We have implemented these safety protocols with our agents, and your, health and well-being in mind.

- 1 For home showings and in-person meetings, we recommend everyone bring a cloth face covering and hand sanitizer with them — and sanitize before and after.
- 2 We will greet everyone with a smile instead of a handshake.
- **3** During home showings, clients should keep their hands in their pockets or at their side to limit surface contact. The agent can open doors and cabinets as requested.
- 4 We will only allow a limited number of people in an open house at a time, and follow social distancing guidelines.
- 5 We can discuss the option of hosting a virtual open house with sellers. This can be done using video conferencing or social media platforms.
- 6 All of our agents and staff are screened for COVID-19 symptoms prior to entering our offices. When clients enter one of our offices, a cloth face covering is required.

- 7 We recommend only decision makers attend home showings or in-person meetings. We can share video or engage in video conferencing to include any others.
- 8 If you are sick, or might be sick, we can offer to connect virtually using video conferencing or video chat.
- 9 For the time being, we will refrain from offering printed material, and instead offer to send information via email or a file sharing service.
- 10 When in doubt, please follow all general health guidelines as laid out by the CDC to protect you and your family.
- Following a showing, we recommend sellers sanitize high traffic areas such as:

